

**List of Dementia services  
for the Shire of Campaspe**

**November 2008**

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Aged Persons Mental Health Service (APMHS)  
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- Wharparilla Lodge Hostel

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Shire of Campaspe:

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Warramunda Villiage Inc. Aged Hostel - Kyabram

# **Aged Care Assessment Service (ACAS)**

## **Service Contact**

All referrals to ACAS are via the Intake worker:

**Phone:** 5454 7588    **Fax:** 5454 8278

**Contact Person:** Intake worker

The local ACAS workers can be contacted on:

**Phone:** 54842509    **Fax:** 54843593

## **Brief Service Description**

The ACAS assists people to access a range of services that help them to remain living independently in their own home or to access residential services. ACAS staff conduct comprehensive assessment of older people and facilitate access to available care services appropriate to their needs.

Frail older people may be eligible to receive provision of "Community Aged Care Packages" or "Extended Aged Care in the Home" packages. These are both Commonwealth funded programs which aim to support older people with complex care needs, to remain living in their own homes. They also assist frail older people who may be considering applying to hostel / nursing home for residential respite and / or permanent care.

Monthly Geriatrician visits are made to Cohuna, Echuca, Rochester, Kyabram / Rushworth / Tongala.

## **Initial Contact/Referrals**

All referrals should be made through the Intake Worker. Referrals are accepted via fax, mail, phone from General practitioners, Hospitals, Service Providers, Self, Carers, relatives, and friends.

## **Eligibility**

60 years and older. People who are frail, aged or disabled.

## **Service coverage:**

Loddon Mallee ACAS: Bendigo staff are based in Bendigo, Castlemaine, Kyneton, Maryborough, Rochester and Swan Hill and can visit people at home throughout Loddon Mallee Region. Loddon Mallee ACAS: Mildura provide service in the Rural City of Mildura.

**Fees:**

There is no fee charged for an ACAS assessment.

**Waiting list:**

The waiting time from referral to an ACAS assessment varies depending on priority of referrals. Many of the services to which ACAS refer people have waiting lists.

# **Aged Persons Mental Health Service – Community Team**

## **Service Contact**

**Phone:** (03) 5480 7419

**Fax:** (03) 5480 7541

**Triage Service:** 5454 7615 (all referrals)

**Service Location:** 14 Francis Street, Echuca. 3564. VIC

## **Brief Service Description**

The Aged Persons Mental Health Service (APMHS) provides specialist assessment and treatment for aged persons with a mental illness. This service is provided to:

People aged 65 and older; and

Who have, or appear to have, a mental illness; and or

Exhibit behaviour that cannot be managed by other aged care service;

In some cases indicated by clinical assessment, APMHS will provide service to people aged under 65 years who exhibit symptoms of degenerative diseases associated with ageing such as pre-senile dementia or Alzheimer's disease.

The APMHS provides specialist assessment and treatment through a multi disciplinary team.

The community service provides home based comprehensive assessments of those in the community experience a mental illness. Building on the community based assessment this incorporates residential facilities and Acute and Subacute service where the team provides specialist Aged Mental health expertise. This is management utilising a case management style of care provision with support from; Consultant Psychiatrist, Psychiatric Registrar, Psychiatric Nurses, Psychologist, Social and Welfare worker.

## **Eligibility**

People aged 65 and older are eligible for this service if they have, or appear to have, a mental illness; exhibit severe emotional and /or behavioural disturbances; or those under 65 years assessed by the APMHS as being eligible due to ageing related conditions.

## **Referrals**

Referrals can come from any source. Referrals need to have the following details available if possible: reason for referral, presenting fea-

tures/ behaviours/problems, significant recent and past history, alerts/risks/safety factors, current medication, current support systems.

Entry to this service is via the Aged Person's Mental Health Service - Triage Service: **5454 7615**.

**Catchment**

Gannawarra (S), Campaspe (S), Buloke (S), Central Goldfields (S), Greater Bendigo (C), Macedon Ranges (S), Mount Alexander (S), Swan Hill (RC), Loddon (S)

**Fees**

This service is Free.

# **Baptcare - Loddon Mallee Community Packages**

## **Service Contact**

Must be through ACAT Beth McMahon

**Phone:** (03) 5444 0464

**Phone/Fax:** (03) 54440595

## **Service Location:**

391 Hargreaves Street, BENDIGO. VIC. 3550.

## **1. Community Aged Care Packages**

### **Brief Description**

Community aged care packages are planned and coordinated packages of care to help older people with moderate or severe disabilities to remain living in their own homes. They are funded by the Commonwealth Government to provide for the complex care needs of older people. Baptcare has also been allocated 5 dementia specific packages for the Loddon Mallee Region, by referral from ACAS.

### **Eligibility**

Must be referred through ACAS as eligible for low level care.

## **2. Extended Aged Care at Home (EACH) packages**

### ***Brief service description***

Extended Aged Care at Home (EACH) packages are flexible and may include services such as nursing, domestic assistance, in-home respite, personal care, transport and social support.

### **Eligibility**

To be eligible for a EACH package a person must:- Have been assessed by the Aged Care Assessment Service as requiring high-level residential care and also eligible for flexible care.

### **Catchments**

Campaspe (S), Central Goldfields (S), Gannawarra (S), Greater Bendigo (C), Loddon (S), Macedon Ranges (S)

### **Fees**

Subsidised by the Government, however a fee is negotiated with each client.



# **Carer Support and Commonwealth Carer Respite Service**

## **Service contact**

Mon to Fri – 8.30am to 5.00pm and 24 Hour Emergency Respite

**General:** (03) 5454 7719

**Carer Respite Centre:** 1800 059 059

**Carer Support Services:** 1800 068 978

## **Local Contact**

**Phone:** (03) 5480 1929

**Fax:** (03) 5480 1496

## **Brief description:**

Carer Support Services was established as part of the Victorian Carer Initiatives and the Commonwealth National Respite for Carers Strategy in the Loddon Mallee region. This team provides a "first contact" information point for carers, to assist and support them in accessing services including respite care.

## **Service includes:**

- To coordinate access to respite care services.

- To develop & maintain a residential booking service.

- To provide counselling, practical and emotional support to carers and recipients.

- To provide financial support where necessary via brokerage model.

- To establish & maintain 24-hour emergency access.

- To develop and coordinate the use of volunteers in the provision of respite.

## **Service access/entry**

The Carer Centre provides a clearly and readily accessible regional focal point for carers providing information and support about the full range of services and other resources available to those in a caring role in the Loddon Mallee region. The service is provided to carers of people who have a disability, mental illness, are frail, aged, have dementia or a chronic illness.

## **Referrals**

People may access carer support and respite services via self referral or referrals may be made by health professionals or other service providers.

**Service coverage**

Carer Support staff are located throughout the region in Castlemaine, Echuca, Swan Hill, Mildura & Bendigo.

**Fees**

There is no fee charged for Carer Support Services. A fee may be applied to respite services.

**Waiting list**

The waiting time for carer support is minimal, however there may be a wait for some respite services, particularly residential respite.

# **Case Management Services**

## ***(Previously Community Care Options)***

### **Service Contact:**

Phone 5454 7833

Fax 5454 7846

### **Service Location:**

100 Barnard Street, BENDIGO. VIC. 3550.

### **Brief Service Description**

Bendigo Health Case Management Services provide support for clients with a disability, chronic illness or age related frailty who:

Have complex needs affecting their independence and safety and,

Want to remain living at home in their local community for as long as possible or,

Has a carer who needs support in order to maintain their caring role.

### **What is Case Management?**

Case Management is a direct service, referring to the management of services, not people.

Affirms the individual's right to be involved in decisions relating to their needs, wants and aspirations.

Provides a single contact point for clients, their carers and service providers.

Individualised support based on identification of needs, setting of and regular review of client goals.

Implementation and coordination of appropriate services and resources to meet agreed goals.

Primarily focussed on maintaining and or gaining independence and encouraging positive involvement within the community.

Undertakes an advocacy role where needed to ensure the persons rights are protected.

Co-ordinates support systems and services and clarifies what is to be achieved by everybody involved.

Services include:

[Acquired Brain Injury Services](#)

[Chronic Illness Relief Program](#)

[Community Aged Care Packages](#)

[Extended Aged Care At The Home \(EACH\)](#)

[Flexible Care packages](#)

[Linkages](#)

**Service access/entry criteria:**

Bendigo Health Case Management Services gives priority where:  
Services are culturally inappropriate.  
The person is geographically isolated.  
Appropriate services do not exist.

Anyone who is referred to Bendigo Health Case Management Services should:

- Have a desire and commitment to remain living at home or in their local community.
- Require case management support to help overcome those factors that place them in a vulnerable or at risk situation.

**Referrals:**

To make a referral send the Department of Human Services Service Coordination (Consumer Information, Consumer Consent and Summary and Referral Information) forms to a Team Leader. These forms are available at [www.connectingcare.com](http://www.connectingcare.com) or by calling our office.

**Service coverage:**

Staff are located throughout the region in Bendigo, Echuca, Kyabram, Swan Hill, Mildura, Ouyen, Castlemaine, Kyneton, Kerang, and Wedderburn.

**Fees:**

An income or means based fee is charged, however people eligible to receive our services will not be excluded on financial grounds.

**Waiting list:**

People are accepted onto the program on the basis of their relative need. There are waiting lists for packages of care such as CACPs and EACH packages.

# Central Victorian Stroke Support Group Inc

## **Service Contact**

**Phone:** (03) 54437866

## **Service Location**

Lunch meetings held at: Brian Boru Hotel 1 McIvor Road, 14 Stephens Court, BENDIGO. VIC. 3550.

## **Brief Service Description**

Our Philosophy is:

To help people in the early stages of stroke and stroke recovery to find life, fun and laughter.

Our goals are:

1. Dream
2. Believe
3. Achieve.

Members receive a Name Badge. Survivors and their carers are equally welcome.

The group also visits survivors in the hospital and in their homes if requested.

## **Eligibility**

Survivors of stroke and their carers.

## **Indicative waiting time**

Nil

## **Catchment (s)**

Buloke (S), Campaspe (S), Central Goldfields (S), Greater Bendigo (C), Loddon (S), Macedon Ranges (S), Mount Alexander (S)  
Area Served

Approx 100 km radius of Bendigo. People outside of the area are welcome.

## **Fees**

Annual Membership \$10.00  
(can be made in two instalments)

# **Cognitive, Dementia and Memory Service (CDAMS) – memory clinic**

## **Service contact**

**Phone:** 5454 8500

**Location:** John Lindell Rehabilitation Unit, Anne Caudle Centre

## **Brief description:**

The multi-disciplinary team offers specialist assessment of peoples memory and associated deficits. The team provides assessment, diagnosis and treatment and management plans for people with memory problems and provides advice on strategies to improve or cope with memory problems. All people referred to the clinic will have:

- Expert clinical diagnosis
- Information on appropriate treatments
- Education, support and information
- Direction in planning for the future
- Information on dealing with day to day issues

The team work closely with other community support services such as Alzheimer's Australia Victoria, Carer Support Services and the general practitioner.

## **Service access/entry criteria:**

The service aims to assist people with memory loss or changes to their thinking, and those who support them.

## **Service coverage:**

The service is provided to people living in the Loddon Mallee region. Clinics are based in Bendigo, Castlemaine and Mildura.

## **Referrals:**

Referrals can be made through general practitioners, community agencies, or by self referral direct to the clinic.

## **Fees:**

There is no client fee for this service.

## **Waiting list:**

There is a waiting list for this service. Check with reception.

# **Commonwealth Carelink Centre – Information and Referral Service**

## **Service Contact:**

**Hours of operation:** Monday to Friday 9:00AM - 5:00PM.

**FreeCall:** 1800 052 222

**Fax:** (03) 5444 5439

## **Service Location:**

63 Nish Street, Echuca, 3564

## **Brief Description:**

Commonwealth Carelink Centres offer a single entry point for information about and referral to health and community services provided. Specifically, Commonwealth Carelink Centres target their services towards clients, carers, GP's, health professionals, service providers and the general public. The single source of information provided by Commonwealth Carelink Centres links you to a range of services and makes the time consuming and sometimes complex task of finding care and support easier. Commonwealth Carelink Centres promote and encourage independent living and flexibility to make choices about support needed to remain at home.

Carelink Centres have local knowledge about:

The range of services available and how to contact them

Who is eligible to receive the services

Whether there are any costs associated with receiving the services

Aged care assessment services for access to Community Aged Care

Packages or entry into aged care homes

Your local Carelink Centre has information about the following services in your region:

household help, home modification and maintenance

personal, nursing and respite care

transport and meal services

disability services

day care and therapy centres

assessment, including Aged Care Assessment Teams

special services for dementia

continence assistance

support for carers

Community Aged Care Packages

aged care homes

a range of allied health care (eg. podiatry, physiotherapy etc) and support groups

**Who can use this service?**

The Commonwealth Carelink Centre information service can be used by anyone.

**Fees**

This service is Free



# Echuca Community for the Aged

## 1. Brolga Apartments

### Service Contact:

**Phone:** (03) 5480 9133

**Fax:** (03) 5480 9133

### Brief Service Description

14 Units offering secure environment, daily meals and a linen service. (Assisted living).

Echuca Community for the Aged (ECA) provides independent living for elderly members of the Echuca community and broader Campaspe and Murray Shires, allowing them to continue leading dignified and independent lives close to their families and friends.

Founded in 1878 as the Echuca Benevolent Society in the river boat town of Echuca in Victoria, the ECA is a community based not for profit organisation and takes a genuine local approach to its provision of services. It is owned by the community of Echuca, run by an effective volunteer Board of Management, and fuelled by the tireless efforts of its local volunteers and staff.

The ECA has fully accredited facilities, which comply with all outcomes set by the Aged Care Standards Agency.

Meals – three meals a day are supplied. Meals are supplied in the communal hall but breakfast may be enjoyed in your own unit.  
Linen/laundry service –bed linen and towels are provided on a regular basis and a resident laundry is provided for personal laundry, which includes washing machines and dryers. Each unit has its own clothes line

### Eligibility

Older people

### Fees

An ingoing fee based on a means test is payable and a weekly fee equal to 85% of the standard single age pension plus 100% rent assistance will provide you with daily meals and a linen service.

## **2. Cunningham Downs Village**

### **Service Contact:**

**Phone:** (03) 5480 9133

**Fax:** (03) 5480 9133

### **Brief Service Description**

Cunningham Downs Village is designed for seniors who want to achieve a balance between independence and security. These independent living units combine freedom of lifestyle with worry free maintenance of dwelling and lawns. Gardening can be a selected activity not a chore. Individual requirements are easily met once the decision is made to join those residents already settled into village life.

There are several different styles of spacious self contained two and three bedroom units, including quality fittings, air conditioning, carpets, drapes, built in robes and a remote control single or double garage with room for a workshop. Security of tenure is provided in the way of a lifetime agreement operating under the Retirement Villages Act.

### **Eligibility**

Older people

### **Fees**

In going fees vary depending on the style or size of the unit and a maintenance fee based on village outgoings apply to all units. The fee covers such items as rates, building insurance, gardening, lawn mowing and maintenance.

## **3. Illoura Village**

### **Service Contact:**

**Phone:** (03) 5482 3600

**Fax:** (03) 5482 6961

### **Brief Service Description**

Our Independent Living Units combine freedom of lifestyle with worry free maintenance of dwelling and lawns. Gardening can be a selected activity not a chore. Individual requirements are easily met once the decision is made to join those residents already settled in Village life. There are several different styles of spacious self contained two bedroom units, including quality fittings air conditioning, carpets, built in robes and remote control garage with room for a

workshop. Naturally you will want to surround yourself with your own furnishings, belongings and treasured memories to emphasize your personal touch in your new home. The aim is to provide an environment which enables aged residents to achieve the highest possible quality of life.

**Eligibility**

Aged Care Assessment

**Indicative waiting time**

Enquire

**Catchment(s)**

Campaspe (S)

**Fees**

Enquire

**4. Engelbert Lodge—Dementia specific unit, Low level care****Service Contact:**

**Tel:** (03) 5480 5000

**Fax:** (03) 5480 9133

**Brief Service Description**

Engelbert Lodge is a registered Certified Aged Care Facility Operating under the guidelines of the Aged Care Act 1997. Engelbert Lodge have 61 beds available with 3 single for respite only and an 11 bed dementia specific unit.

Experienced caring staff in the advanced dementia cluster promotes familiarity, continuity of care and a sense of home. Staff are trained in managing challenging behaviours with respect to the resident as an individual. Diversional therapy promotes resident choice-assessed programs focused on maintaining resident skills, self-esteem and dignity.

A comprehensive pre-admission interview is conducted with the resident and their family/carer clarifying expectations, needs and concerns, cultural and spiritual needs. Care plans are tailored to the individual on a continual basis. Personal history, social and family networks, preference for activities, triggers and behaviours are documented. Engelbert Lodge is committed to ensuring residential care is available to all members of our aged community, and that

procedures identify and respond to the specific needs of "people with special needs" and of those with dementia.

### **Eligibility**

To become a resident at Engelbert Lodge you will need to be assessed by the Aged Care Assessment Service. For further enquiries please contact our Director of Nursing Care on 5480 5000.

## **5. Wharparilla Lodge Hostel**

### **Service Contact:**

Tel: (03) 5480 5000

Fax: (03) 5480 9133

### **Brief Service Description**

Wharparilla Lodge is a 30 bed low residential care facility that includes 2 respite rooms. Wharparilla Lodge opened in January 2006 and is accredited by The Aged Care Standards and Accreditation Agency Ltd.

The facility has private spacious rooms with ensuites and professional staff provide care of the highest standard. Courtyards, activity areas, quiet lounges, gym and a large hall also provide an added facility for residents use. In addition to three meals, morning, afternoon tea and supper are provided to residents in their dining area or their private room when appropriate.

A respite service is available at Wharparilla Lodge. Services such as pharmacy, physiotherapy, hairdressing, podiatry are provided if required. Rooms have been designated for hairdressing and visiting medical services.

### **Fees**

A charge applies to this service

### **Eligibility**

Aged Care Assessment

### **Indicative waiting time**

Enquire

# Echuca Regional Health - Glanville Village

## **Service Contact**

**Phone:** (03) 5485 5465

**Phone/Fax:** (03) 5485 5490

**Service Location:** Haverfield St, Echuca

## **Brief Service Description**

Glanville's history began in 1978 with the official opening of Lumeah Nursing Home which accommodated 69 High Care residents. In 1993 Glanville Village Hostel opened offering accommodation to 34 Low Care residents.

In 2002 residents moved from Lumeah into the new Glanville Village building. Glanville Village offers Ageing in Place and has:  
69 High Level Care places  
10 Low Level Care places  
2 Respite High Level Care places and a Dementia Wing

Residents and families are encouraged to make their rooms as homely as possible with personal items. As part of Echuca Regional Health, Glanville Village is able to offer residents the best in care and services.

The philosophy of care at Glanville Village is focused on best practice for residents and their families using person centred care. Person centred care revolves around the residents being involved with care planning and leisure and lifestyle programs being designed to suit their individual needs.

## **Eligibility**

Must have current ACAS assessment

## **Fees**

A charge applies to this service

## **Area Serviced**

Echuca and District

# Henley Apartments Inc

## **Service Contact**

**Phone:** (03) 5853 2771

**Fax:** (03) 5852 1858

**Service location:** Warramunda Drive, KYABRAM. VIC. 3620.

## **Brief Service Description**

Henley Apartments provide community housing accommodation, including both independent & Group Housing. Group housing includes meals. Provides accommodation alternative for people.

## **Eligibility**

55 years or older - Receipt of a pension - Assets limit

## **Indicative waiting time**

Inquire

## **Fees**

Independent - 25% income + Rent assistance

Group - 70% Income + Rent Assistance

## **Catchment(s)**

Campaspe (S)

*Campaspe Shire & Wider if needed*

# Kyabram & District Health Services

## 1. Kyabram Nursing Home

### Service Contact

**Phone:** (03) 5857 0445

**Fax:** (03) 5852 2445

**Service location:** Fenaughty St, PO Box 564, KYABRAM. VIC. 3620.

### Brief Service Description

Kyabram Nursing home offers High Level respite and residential care. There are 30 high level care beds plus 10 dementia specific beds. There is also 1 high level care respite bed.

Services including Accommodation, Aged care, Clinic, Disability, Mental health, Nursing, Nursing home - General, Psychology, Respite care

### Eligibility

ACAS Assessment identifying need for high level respite and/or residential care.

### Fees

Centrelink assessed. As per Government policy.

### Catchment(s)

Campaspe (S)

## 2. Planned Activity Group

### Service Contact

**Phone:** (03) 5857 0236

**Fax:** (03) 5852 0239

### Brief service description

Planned Activity Group located at Pat Hayes Centre - Kyabram and District Health Services (rear entry off Pettifer Street). Physiotherapy can be accessed through this program. Consumers can be collected from home and returned to home on our bus.

The areas covered by the transport service are Kyabram, Stanhope & Tongala. Wheelchairs are accepted. This is a service for persons

who are not in residential care. A daily program is organised including an exercise session as well as social and recreational activities, and also respite for families of carers. Extra needs are assessed individually.

Hours Monday, Wednesday, Thursday & Friday 8.00 am - 4.00 pm.  
Client days are negotiated on needs.

### **Eligibility**

All persons who are disabled through any physical or cognitive disorder and require assistance or supervision. Referrals accepted from all health providers/carers/self

### **Catchment(s)**

Campaspe (S)

### **Fees**

\$5.90 per day. There is also a daily charge of \$5.00 for lunch

### **3.Strength Training for Older Adults**

#### **Service Contact**

Tel: (03) 5857 0236

Tel/Fax: (03) 5857 0239

**Service Location:** Pat Hayes Centre, Petiffer St. Kyabram.

#### **Brief service description**

Work at your own pace, to help strength, prevent osteoporosis, falls and improve your overall feeling of well-being in a friendly, social environment. Programs are also available throughout the Shire of Campaspe. Please contact Kyabram & District Health Services, Community Health on 5857 0243 or Stanhope 5857 2400.

#### **Eligibility**

Completion of Medical form prior to commencement of program.

Pat Hayes Centre: Over 65 years or disability.

#### **Indicative waiting time**

Program is over an 8 week period, offered continuously.

#### **Fees**

A charge applies to this service.



# **Loddon Mallee Housing Services**

## **Housing Support For The Aged**

### **Service Contact**

**Phone:** (03) 5444 9023

**Phone:** (03) 5442 4288

**Fax:** (03) 5443 2758

### **Service Location**

24-30 View Street, PO Box 212, BENDIGO. VIC. 3552.

### **Brief service description**

Housing Support For The Aged assist older people who are confronting housing difficulties and who may require on-going case management support to access services specific to their needs. The Housing Support Worker aims to assist clients to live and remain independently in their own homes.

### **Eligibility**

Consumer must be 50 years of age or over and must be experiencing difficulties in the following areas: Currently living in unsafe or low cost housing and/or at risk of homelessness and/or facing a wide range of serious health and social difficulties which requires on going support

### **Indicative waiting time**

No current waiting list

### **Catchment**

Campaspe (S), Central Goldfields (S), Greater Bendigo (C), Loddon (S), Mount Alexander (S)

### **Fees**

This service is Free

# **Rochester & Elmore District Health Service**

Rochester & Elmore District Health Service provides both low level and high level residential care.

## **1. Aged Hostel Service Contact**

**Phone:** (03) 5484 4400      **After Hours:** 5484 1400

**Fax:** (03) 5484 4491

**Service Location:** Village Drive, Rochester

## **Brief service description**

Hostel accommodation offering 30 single rooms for the frail aged requiring nursing and personal care services. The Hostel includes a ten-bed dementia specific unit. The Hostel provides low level care for both short term respite and permanent residential accommodation.

## **Eligibility**

Elderly people and/or those suffering from disability and/or dementia. Local residents are given priority. Frail aged or disabled people assessed by Aged Care Assessment Service as requiring residential aged care (low care or dementia specific low care classification) or respite care.

## **Indicative waiting time**

Pending availability with private en suites

## **Fees**

On application

## **Area Serviced**

Shire of Campaspe

## **2. Nursing Home**

### **Service Contact**

**Phone:** (03) 5484 3176

**Service Location:** Pascoe Street, Rochester

### **Brief Service Description**

To provide a friendly, caring homelike environment in which the residents are encouraged to maintain their independence at their individual optimal level. This care will respect the privacy and dignity of residents and encourage participation and choice in decisions affecting their wellbeing. To provide an atmosphere in which all residents feel comfortable and are happy and proud to call home.

### **Eligibility**

Must be assessed by ACAS as eligible for high level care.

### **Catchment (s)**

Shire of Campaspe

### **Fees**

Fees levied to residents are set by the Commonwealth Department of Health and Family Services and are linked to the Standard Aged pension plus Rental Assistance. The fees are varied from time to time in accordance with movement in the pension rates. Upon any change to the fee, the residents are notified in writing and invoiced on a retrospective monthly basis.

Rochester & Elmore District Health Service also provides the following services.

### **3. Adult Day Centre – Rochester Campus**

#### **Service Contact**

Tel: (03) 5484 4465

Fax: (03) 5484 2291

#### **Brief description**

The day program provides social and recreational activities for the frail aged and those with disabilities. Activities provide centre based respite for families or carers. Hours - Monday, Wednesday, Friday 9.00 - 4.00.

#### **Eligibility**

Frail aged and/or those suffering from a disability.

#### **Indicative waiting time**

Nil

#### **Catchment(s)**

Campaspe (S)

**Fees**

\$6.50 per day

**4. Adult Day Centre – Elmore Campus**

**Service Contact**

**Phone:** (03) 5432 6402

**Fax:** (03) 5432 6422

**Brief Service Description**

The role of the Day Activity Centre is to promote and maintain independence, enhance quality of life, provide respite and support to carers, provide socialisation, provide a close and supportive environment to share the day with others, and provide activities to promote independence and enjoyment. Abilities are emphasised, not disabilities and the centre is open to both men and women. The Centre is open 10.00 am-3.30 pm Monday, Wednesday, Friday. Assistance with transport is available if required. (A bus with a wheelchair lift is available).

**Eligibility**

Older persons

**Indicative waiting time**

Nil

**Service coverage**

Campaspe (S)

*Elmore & District*

**Fees**

\$4.20 per day

# Rural Health Team – Bendigo Health

Service Contact

**Phone:** (03) 5454 7102

**Fax:** (03) 5454 7107

**Service Location:** Bendigo Health Care Group P.O. Box 126,  
Bendigo. 3550. VIC

## **Brief service description**

Rural Health Team is an allied health program that supports people who are frail aged or have a disability to continue to live at home safely and independently. The team of allied health staff are based at Bendigo Health Care Group and travel regularly to visit rural communities that do not have access to a range of allied health services. Clinic and home based services are provided.

The allied health services that are available through Rural Health Team include:

### DIETETICS -

Everyone needs good nutrition to enhance health and wellbeing.

The dietitian can help you to make decisions about food taking into account your needs and taste preferences.

### OCCUPATIONAL THERAPY -

The Occupational Therapist can help improve your independence and safety with daily activities both at home and in the community. The techniques and equipment used are specialised to suit your needs and may include home modifications.

### PHYSIOTHERAPY -

Physiotherapy deals with a large range of movement disorders.

The Physiotherapist can provide a personalised program aimed at achieving maximum discomfort, mobility and independence.

### PODIATRY-

The Podiatrist provides treatment, advice and education to help resolve or prevent foot problems in people with specific medical conditions.

### SPEECH PATHOLOGIST -

The Speech Pathologist will be able to assist you if you have communication or swallowing difficulties due to stroke, disease, injury, and cancer or hearing loss.

Rural Health Team at all times aims to support and liaise with the person receiving the service, carers, family and community based programs to ensure that services are delivered in a way that suits the individual needs of the person.

**Eligibility**

Rural Health Team assists the frail aged, people with disabilities who are vulnerable and at risk and their carers.

**Referral**

Referrals to Rural Health Team are welcome from any source, including self referral. Referrals for allied health services sometimes require prioritising. People whose disability places them in a vulnerable situation or who are at risk are our highest priority.

**Area serviced**

Services are provided to people who live in rural towns and communities of the Local Government Authorities of Campaspe, Gannawarra, Buloke, Loddon and Greater City of Bendigo in the Loddon Mallee Region.

**Fees**

A \$20.00 registration fee applies to people receiving allied health treatment from the team.

The Podiatrist charges a nominal fee for subsequent appointments.

# Shire of Campaspe

The Shire of Campaspe offers the following services to people who are frail, aged or disabled and their carers. To access services phone:

## **Service Contact**

**Phone:** (03) 5481 2200

**Phone:** 1300 666 535

**Fax:** (03) 54807829

## **1. Assessment - Aged & Disability Services**

**Service Location:** Rochester Service Centre

### **Brief Service Description**

To promote independence of individuals by the identification of appropriate support services developing a care plan and monitoring the care plan for effectiveness. In home comprehensive or service specific assessment to assist individuals to remain living independently at home in the community.

### **Fees**

This service is Free

### **Indicative waiting time**

No waiting list for Assessment service

## **2. Community Aged Care Packages**

**Service Location:** Case Manager based at Rochester Service Centre

### **Brief Service Description**

Case Management, service planning and coordinated service delivery.

### **Eligibility**

Eligibility for a Community Aged Care Package is determined by the Aged Care Assessment Team. Eligible customers are placed on a central waiting list and contacted by the Community Aged Care Packages Case Manager when a package vacancy arises.

## **Indicative waiting time**

Variable.

## **Fees**

A charge applies to this service

**The Shire of Campaspe also provides the following Home and Community Care (HACC) services across the Campaspe Shire. Initial contact to access these services is via the Assessment Team on 1300 666 535.**

## **HACC eligibility and fees**

The frail aged and disabled are eligible to receive HACC services. Fees are means tested and agreed at the time of assessment. Waiting lists apply and are based on priority needs.

### **1. Home Care**

#### **Brief Service Description**

A support service focusing on the health, safety and security of the client. Assistance may be provided on a short or long term basis relative to client need. To maintain a safe secure and healthy home environment to enable frail older people and people with disabilities to live independently at home and in the community.

### **2. Meals on Wheels**

#### **Brief Service Description**

Delivered meals. To provide fresh, locally prepared meals to those assessed as being nutritionally "at risk".

### **3. Personal Care**

#### **Brief Service Description**

Assistance or supervision with services directly relating to hygiene, mobility, feeding, grooming. To enable eligible clients to remain living independently at home through the provision of assistance with personal care tasks.

### **4. Planned Activity Service**

#### **Brief Service Description**

Centre based and Community programs to provide social support and independent living skills.

## **Fees**

\$8.00



## **5. Property maintenance**

### **Brief Service Description**

Provision of maintenance tasks necessary to maintain safety and security of clients homes.

## **6. Respite care**

### **Brief Service Description**

Planned regular respite, emergency respite, occasional respite, overnight respite to support the caring relationship by providing carers of frail older people and people with disabilities with a break from their caring role.

## **7. Transport – Community Transport**

### **Brief Service Description**

To provide transport to eligible consumers, to access medical appointments and important events outside of local area.

Indicative waiting time

Availability of volunteer and vehicles

**The Shire of Campaspe also provides a Veteran's Home Care Program.** Members of the veteran community are eligible to be assessed for Veterans' Home Care services if they are: - a veteran of the Australian defence forces; or - an Australian mariner; or - a war or defence widow/widower of a veteran of the Australian defence forces or an Australian mariner; and have - a Repatriation Health Card - for All Conditions (Gold Card) or - a Repatriation Health Card - for Specific Conditions (White Card). Access to Veterans' Home Care services is not automatic. Eligible veterans must be assessed as needing home care assistance before they can receive these services.

### **Initial Contact**

Veteran's Home Care Coordinator

**Phone:** 1300 550 450

**Fax:** (03) 5023 7152

### **Brief service description**

Veterans' Home Care (VHC) is a program introduced by the Department of Veterans' Affairs (DVA). It provides a wide range of home care services designed to enable veterans and war widows/ widowers to improve their health and well-being and remain living longer in their own homes. Services include:

Domestic assistance  
Home maintenance  
Personal care  
Respite care

# **Tongala and District Memorial Aged Care Service Inc**

## **1. Independent Living Units - Deakin Village**

### **Service Contact**

**Phone:** (03) 5859 0800

**Phone/Fax:** (03) (03) 5859 0983

### **Brief service description**

Independent living units for people aged 60 years & over. Provide low rental accommodation for aged persons. Telephone contact is available during business hours and after hours.

### **Eligibility**

Persons over 60 years of age.

### **Fees**

Ingoing fee for double units. No ingoing fee for single. Weekly rental fee available on application. Reviewed when pension rates alter. One third of the standard age pension

### **Indicative waiting time**

Applications through Tongala & District Memorial Aged Care Service Inc. as waiting list applies. Contact for appointment prior to visiting

### **Catchment(s)**

Campaspe (S)

## **2. Koraleigh Nursing Home-Tongala**

### **Service Contact**

**Phone:** (03) 5859 0800

**Fax:** (03) 5859 098

**Service location:** Purdy St, TONGALA. VIC. 3621.

### **Brief Service Description**

Koraleigh Nursing Home provides high level respite and residential aged care. It offers people with disabilities, dementia or related disorders accommodation in 18 single rooms and 16 2 bedroom with ensuites. There are 3 specific Care Units including an 8 Place Secure dementia unit, 6 Place General Nursing Home, and 7 Place unit for

physically frail.

**Eligibility**

Must be assessed by ACAS as eligible for high level residential and/or respite care. Not physically aggressive persons. Priority to Tongala & district residents.

**Indicative waiting time**

For name to be on waiting list person/family must have completed and returned application including statutory declaration of financial information. Prefer visit to service before application forms are given.

**Fees**

Per Aged Care Act

**3. RM McHale Hostel**

**Service Contact**

**Phone:** (03) 5859 0800

**Phone/Fax:** (03) (03) 5859 0983

**Service location:** Purdy St, TONGALA. VIC. 3621

**Brief Service Description**

RM McHale Hostel provides low level residential and respite accommodation in 32 single rooms and a 10 bed dementia specific unit.

**Eligibility**

Must be assessed by ACAS as eligible for low level care. Priority to Tongala & district residents.

**Indicative waiting time**

For name to be on waiting list person/family must have completed and returned application including statutory declaration of financial information. Prefer visit to service before application forms are given. Contact for appointment prior to visit.

**Fees**

Per Government policy.

**Area Serviced**

Shire of Campaspe

# Victorian Patient Transport Assistance Scheme (VPTAS)

Department of Human Services - Loddon Mallee Regional Office (main site Bendigo)

74-78 Queen St, (PO Box 513), BENDIGO. VIC. 3552.

**Phone:** (03) 5434 5555 **Fax:** (03) 5434 5670

## Service Contact

Coordinator of VPTAS program - 1300 737 073

## Description

Financial assistance for travel and accommodation expenses relating to specialist medical appointments. Claims take 4 - 6 weeks to be processed.

The Victorian Patient Transport Assistance Scheme (VPTAS) aims to improve accessibility of specialist medical and oral health services for rural Victorian residents by reducing the financial disadvantage of patients living in rural areas who require specialist services.

VPTAS provides partial reimbursement to assist with travel and accommodation costs incurred by rural patients and if appropriate, their escorts, when travelling long distances or staying away from home to receive specialist medical treatment.

The VPTAS policy sets out the eligibility criteria, reimbursement rates and conditions under which the scheme operates. The Department of Human Services (the Department) reserves the discretionary power to amend the VPTAS eligibility criteria and policy as necessary.

It is acknowledged that it is not possible to cover all scenarios under the VPTAS policy. Therefore it is recommended that patients or practitioners who have specific questions regarding VPTAS contact the nearest Rural Regional Office for further information.

VPTAS brochure, application form, and claims diary are available from the DHS website.

**Eligibility**

Any age group is eligible. Applicants must reside in the Loddon Mallee Departmental Rural Region and travel a distance of at least 100km one way to seek approved specialist medical treatment to apply for the scheme. An application form needs to be completed (see below link).

**Indicative waiting time**

No waiting list for this program.

**Catchment(s)**

Buloke (S), Campaspe (S), Central Goldfields (S), Gannawarra (S), Greater Bendigo (C), Loddon (S), Macedon Ranges (S), Mildura (RC), Mount Alexander (S), Swan Hill (RC)

**Fees**

This service is Free

# Villa Maria- Loddon Mallee Region

## Case Management

### Service Contact

**Phone:** (03) 5442 1966

**Fax:** (03) 5442 1644

### Service Location

Shop 7, 269 High St, GOLDEN SQUARE. VIC. 3555.

### Service Description

Community Aged Care Packages

Case Management- Aged and Disabled

### Eligibility

Must be ACAS assessed

### Indicative waiting time

Variable

### Catchment

Greater Bendigo (C), Campaspe (S), Buloke (S), Central Goldfields (S), Gannawarra (S), Loddon (S), Macedon Ranges (S), Mount Alexander (S), Swan Hill (RC)

*Loddon Mallee Region*

### Fees

As assessed

# **Vision Australia - Community Aged Care Packages**

## **Service Contact**

**Phone:** (03) 5445 5700

**Phone/Fax:** (03) 5445 5777

## **Service Location:**

92-100 McIvor Rd, PO Box 5076, BENDIGO. VIC. 3550.

## **Brief Service Description**

20 packages of care offered throughout Greater Bendigo to older persons and people with dementia or related disorder.

## **Initial Contact**

Assessment by Aged Care Assessment Team located at HART Bendigo Health Care Group.

## **Eligibility**

Over 65 years of age, diagnosed chronic illness, eligible for hostel care assessment by ACAS.

## **Catchment**

Campaspe (S), Greater Bendigo (C)

## **Fees**

Enquire



# Waranga Memorial Hospital & Nursing Home - Rushworth

## Waranga Nursing Home

### Service Contact

**Phone:** (03) 5851 8000

**Fax:** (03) 5856 1916

### Service Location

Coyle St, RUSHWORTH. VIC. 3612.

### Brief Service Description

Waranga Nursing Home is a 10 bed high level residential care facility.

### Fees

A charge applies to this service

### Eligibility

Must be assessed by ACAS as eligible for high level residential care.

### Indicative waiting time

Enquire

### Catchment(s)

Campaspe (S), Hume (C)

*District associated with Toolleen, Murchison, Rushworth, Stanhope, Colbinabbin*

# **Waranga Aged Care Hostel Inc Rushworth**

## **Service contact**

**Phone:** (03) 5851 8050

**Fax:** (03) 5856 1145

**Service location:** High Street, Rushworth

## **Brief service description**

Waranga Aged Care Hostel is a 30 bed low level residential care facility offering permanent and short term respite accommodation.

## **Fees**

A charge applies to this service

## **Eligibility**

Aged, dementia, physical disabilities and those younger people 40 to 60 years old. Must be assessed by ACAS as eligible for high level residential care.

## **Indicative waiting time**

Enquire

## **Catchment(s)**

Campaspe (S), Hume (C)

# **Warramunda Village Inc - Kyabram**

## **Aged Hostel**

### **Service Contact**

**Telephone:** (03) 5852 2611

**Fax:** (03) 5852 3680

### **Service location**

Warramunda Drive, KYABRAM. VIC. 3620.

### **Brief Service Description**

Warramunda Village provides 49 low level care beds for both permanent residential and short term respite accommodation. Warramunda Village includes a 10 bed dementia specific unit and caters for people from culturally and linguistically diverse backgrounds.

### **Eligibility**

Aged, dementia and special needs. Must be assessed as by ACAS as eligible for low level care.

### **Indicative waiting time**

Apply for hostel and independent living unit

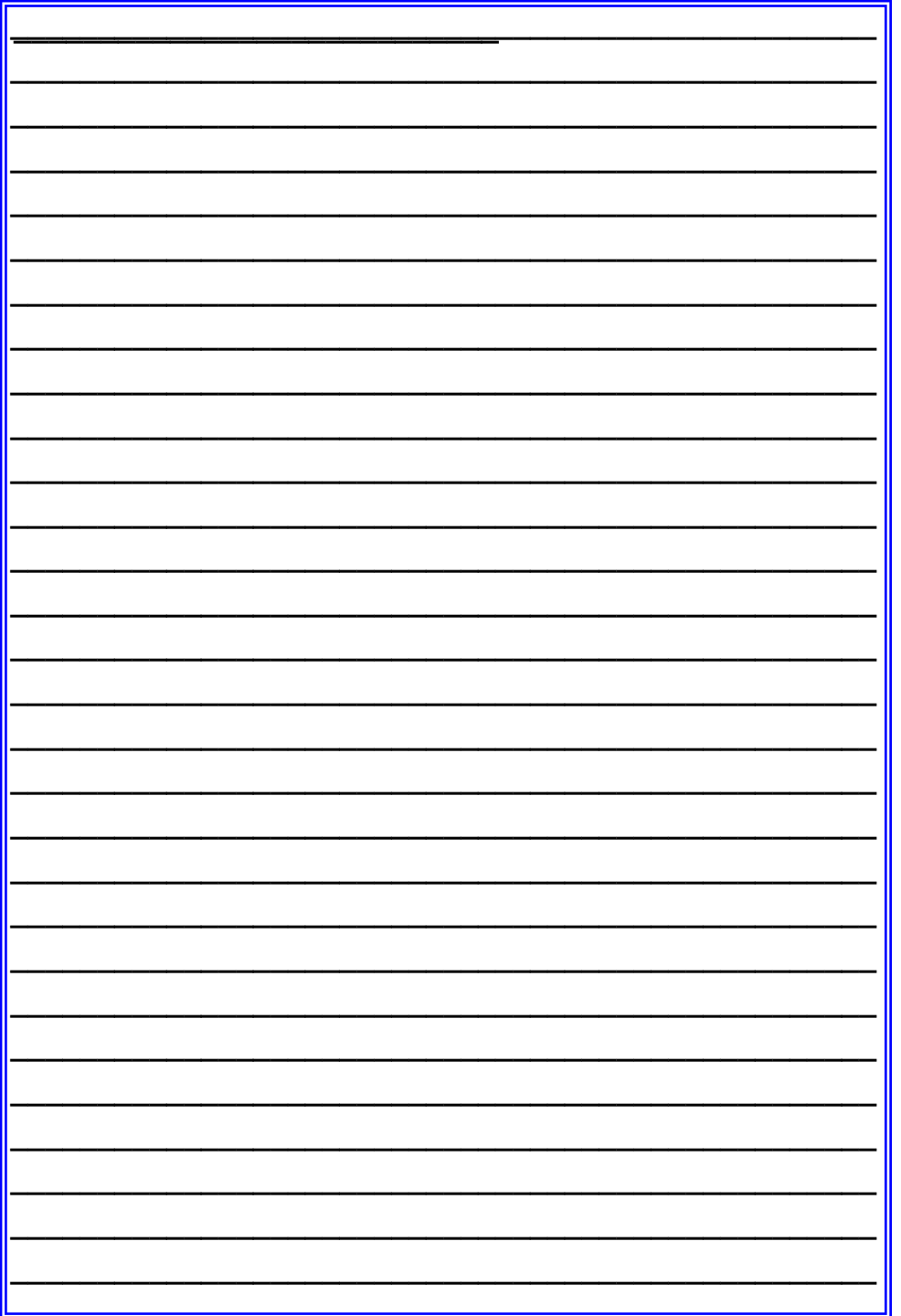
### **Fees**

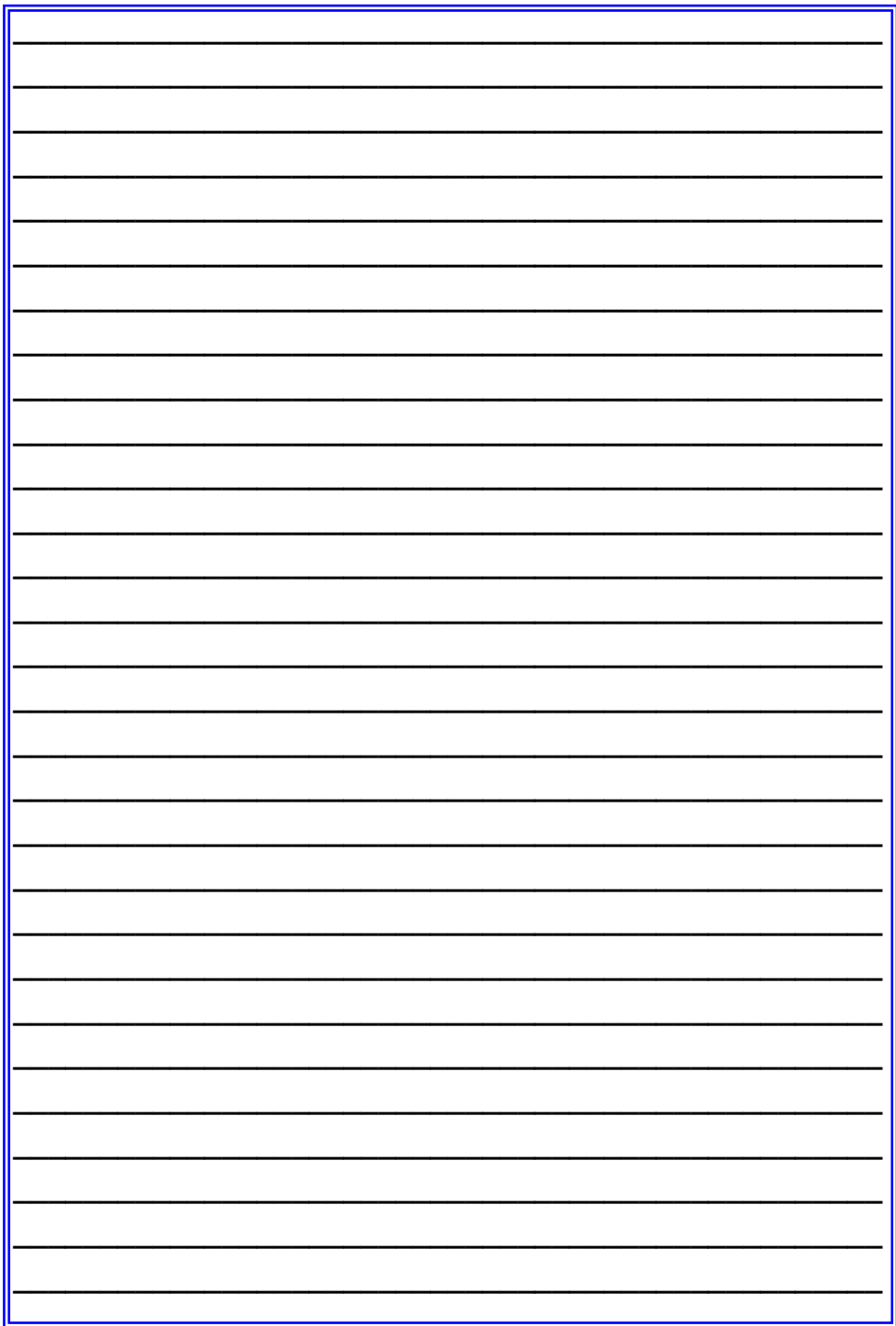
Upon inquiry

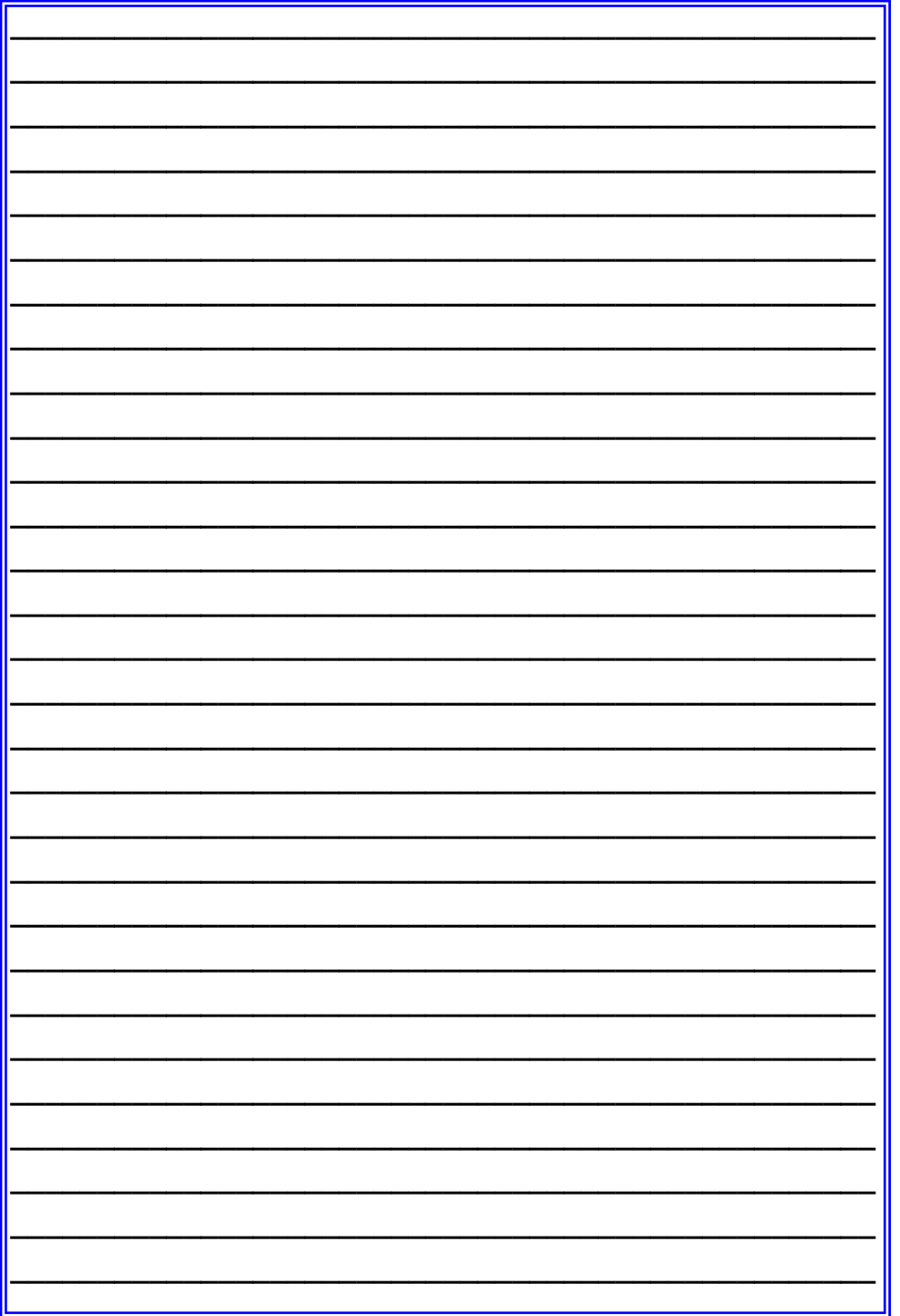
### **Area Serviced**

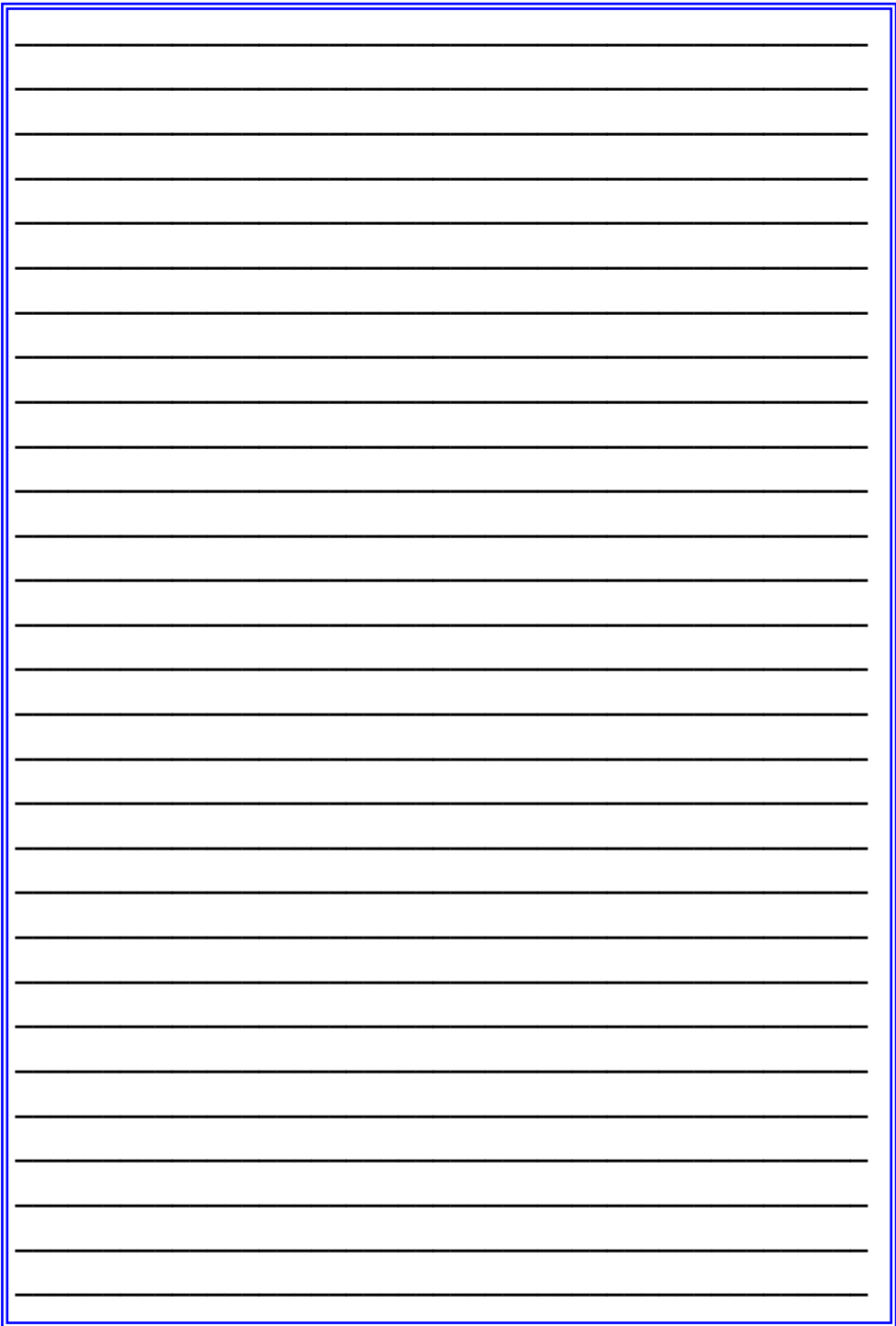
Shire of Campaspe













**This booklet was produced in 2007 by Angela Crombie, Project manager, Collaborative Health Education & Research Centre, Bendigo Health, following consultation with local stakeholders and assisted by an Advisory Committee consisting of the following people:**

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- Mrs Shirley Austin, Carer
- Mrs Pam Paynting, Carer
- Mr Eddie Beer, Carer
- Mr Kevin Bowe, Team Leader—Aged Care, Department of Human Services
- Ms Jenni Ham, Operations Manager— Collaborative Health Education and Research Centre (CHERC)
- Mr Rod Flavell, Manager—Aged & Disability Services, City of Greater Bendigo
- Ms Yvonne Parsons, Community Care Coordinator—Aged & Disability Services, City of Greater Bendigo
- Ms Julie Flynn, Manager—Intake & Assessment, Bendigo Health
- Ms Ann Broben, Site Leader—Carer Support Services, Bendigo Health
- Ms Dianne Senior, Manager—Home Nursing & Support Services, Bendigo Health
- Ms Fay Thomas, Counsellor, Alzheimer’s Australia, Victoria
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- Ms Jane Peterson, Unit Manager—Marjorie Phillips Unit, Bendigo Health
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- Ms Ann Howe, Manager/Pharmacist, White Hills Pharmacy

**The booklet was updated in November 2008.**

This booklet of Dementia services available in the Shire of Campaspe was produced as part of the "Improving the Dementia Care Journey" project funded by the Victorian Department of Human Services in 2007.

Information has been updated and is correct at time of printing November 2008.

Much of the service information has been reproduced from [www.connectingcare.com](http://www.connectingcare.com).

This booklet will be updated each 12 months.  
For an updated booklet please email:  
[acrombie@bendigohealth.org.au](mailto:acrombie@bendigohealth.org.au)  
Or phone Angela Crombie (03) 5454 6415