

**List of Dementia services  
for the Central Goldfields  
Shire**

**November 2008**

Aged Care Assessment Service (ACAS)

Aged Persons Mental Health Service (APMHS)

Alzheimer's Australia, Victoria

Carer Support & Commonwealth Carer Respite Service

Case Management Services—Bendigo Health

Central Goldfields Shire Council

- Community Aged Care Packages
- Home & Community Care (HACC) Services
  - Community Transport
  - Delivered Meals
  - Friendly Visiting
  - Home Care
  - Home Maintenance
  - Men's Shed
  - Mobile Library (Home service)
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  - Outings
  - Personal Care
  - Positive Living Program
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Cognitive Dementia and Memory Service (CDAMS) – Memory Clinic

Commonwealth Carelink Centre – Information & Referral Service

Dunolly Health Services – Maryborough District Health Service

- Day Support Program
- Nursing Home
- Respite

Loddon Mallee Housing Services – Housing Support For the Aged

Maryborough District Health Service – Maryborough Hospital Campus

- Maryborough Nursing Home
- Planned Activity Group
- Residential Respite

Veterans Affairs Network

Victorian Patient Transport Assistance Scheme –

Department of Human Services

Villa Maria Loddon Mallee Region – Case Management, CACPs

# Aged Care Assessment Service Maryborough Office

## **Service contact**

All referrals to ACAS are via the Intake worker:

**Phone:** 5454 7588    **Fax:** 5454 8278

## **Local service contact**

**Phone:** 5461 7484    **Fax:** 5461 4825

**Service Location:** C/- Maryborough District Health Service, 75-87 Clarendon Street, PO Box 155, Maryborough. Vic. 3465

## **Brief service description**

Aged Care Assessment for frail aged or people with a disability seeking assistance for activities of daily living. Assessment and referral for aged care community support or residential aged care.

## **Service access/entry criteria:**

The Aged Care Assessment Program under which ACAS operate is a program designed for frail older people although younger people with disabilities may sometimes require ACAS input. The Aged Care Program particularly recognises the need *to ensure that older persons who belong to the following groups have equitable access to Aged Care Assessment Team services:*

- Aboriginal and Torres Strait Islander people
- people of culturally and linguistically diverse backgrounds
- people living in rural and remote areas
- veterans, their spouses, widows and widowers
- people with dementia.

## **Referrals:**

Referrals to ACAS may be via general practitioner, acute and sub-acute health services or people may self refer to the service.

## **Service coverage:**

Loddon Mallee ACAS: Bendigo staff are based in Bendigo, Castlemaine, Kyneton, Maryborough, Rochester and Swan Hill and can visit people at home throughout Loddon Mallee Region. Loddon Mallee ACAS: Mildura provide service in the Rural City of Mildura.

**Fees:**

There is no fee charged for an ACAS assessment.

**Waiting list:**

The waiting time from referral to an ACAS assessment varies depending on priority of referrals. Many of the services to which ACAS refer people have waiting lists.

**Service coverage:**

Central Goldfields (S)

# **Aged Persons Mental Health Service**

## **Service Contact**

**Tel:** (03) 5460 0400

**Fax:** 5460 4658

Entry to this service is via the Aged Person's Mental Health Service - Triage Service: **5454 7615**.

## **Brief Service Description**

The APMHS provides specialist assessment and treatment through a multi disciplinary team. The service has two main components;

- 1). A community based service. The community service provides home based comprehensive assessments of those in the community experience a mental illness. The service is closely aligned with the Aged Care Assessment Service to assist in generic Aged Care issues.
- 2). The APMHS also provides a specialist purpose built inpatient facility located at the Anne Caudle campus in Bendigo. The inpatient service is fully equipped to provide treatment of acute mental health issues. This unique facility also provides a comprehensive inpatient dementia assessment service. This service provide assessment of physical and behavioural aspects of dementia, with the development of comprehensive management plans to assist in the client being managed at home or in generic aged care facility

## **Eligibility**

This service is provided to:

People aged 65 and older; and

Who have, or appear to have, a mental illness; and or

Exhibit behaviour that cannot be managed by other aged care service;

In some cases indicated by clinical assessment, APMHS will provide service to people aged under 65 years who exhibit symptoms of degenerative

diseases associated with ageing such as pre-senile dementia or Alzheimer's disease.

The APMHS provides specialist assessment and treatment through a multi disciplinary team.

## **Referrals**

Referrals can come from any source. Referrals need to have the following details available if possible: reason for referral, presenting features/ behaviours/problems, significant recent and past history, alerts/risks/safety factors, current medication, current support systems.

Entry to this service is via the Aged Person's Mental Health Service - Triage Service: **5454 7615**.

**Catchment**

Gannawarra (S), Campaspe (S), Buloke (S), Central Goldfields (S), Greater Bendigo (C), Macedon Ranges (S), Mount Alexander (S), Swan Hill (RC), Loddon (S)

**Fees**

This service is Free.

# Alzheimer's Australia Victoria

## **Service Contact**

**Phone:** (03) 5454 7690

**Helpline FreeCall:** 1800 639 331

## **Service Location**

Anne Caudle Campus Barnard Street, PO Box 126, BENDIGO. VIC. 3550.

## **Brief Description**

Alzheimer's Australia Victoria offer a wide range of information and support services across the state. The Dementia Helpline is a state-wide telephone information and support service. It is staffed by trained and experienced volunteer advisors. Many of the advisors have personal experience in dementia care.

## **Eligibility**

People diagnosed with dementia and/or carers of a person with dementia

## **Indicative waiting time**

4 - 6 Weeks

## **Catchment**

Greater Bendigo (C), Loddon (S), Macedon Ranges (S), Central Goldfields (S), Buloke (S), Gannawarra (S), Mount Alexander (S), Swan Hill (RC)

## **Fees**

This service is Free

# **Baptcare - Loddon Mallee Community Packages**

## **Service Contact**

### **Initial Contact**

Must be through ACAT Beth McMahon

**Tel:** (03) 54440464

**Tel/Fax:** (03) 54440595

## **Service Location:**

391 Hargreaves Street, BENDIGO. VIC. 3550.

## **1. Community Aged Care Packages**

### **Brief Description**

Community aged care packages are planned and coordinated packages of care to help older people with moderate or severe disabilities to remain living in their own homes. They are funded by the Commonwealth Government to provide for the complex care needs of older people. Baptcare has also been allocated 5 dementia specific packages for the Loddon Mallee Region, by referral from ACAS.

### **Eligibility**

Must be referred through ACAS as eligible for low level care.

## **2. Extended Aged Care at Home (EACH) packages**

### **Brief service description**

Extended Aged Care at Home (EACH) packages are flexible and may include services such as nursing, domestic assistance, in-home respite, personal care, transport and social support.

### **Eligibility**

To be eligible for a EACH package a person must:- Have been assessed by the Aged Care Assessment Service as requiring high-level residential care and also eligible for flexible care.

### **Catchments**

Campaspe (S), Central Goldfields (S), Gannawarra (S), Greater Bendigo (C), Loddon (S), Macedon Ranges (S)

### **Fees**

Subsidised by the Government, however a fee is negotiated with each client.



# **Carer Support and Commonwealth Carer Respite Service**

## **Service contact**

Mon to Fri – 8.30am to 5.00pm and 24 Hour

Emergency Respite

General: (03) 5454 7719

Carer Respite Centre: 1800 059 059

Carer Support Services: 1800 068 978

## **Brief description:**

Carer Support Services was established as part of the Victorian Carer Initiatives and the Commonwealth National Respite for Carers Strategy in the Loddon Mallee region. This team provides a "first contact" information point for carers, to assist and support them in accessing services including respite care.

## **Service includes:**

- To coordinate access to respite care services.

- To develop & maintain a residential booking service.

- To provide counselling, practical and emotional support to carers and recipients.

- To provide financial support where necessary via brokerage model.

- To establish & maintain 24-hour emergency access.

- To develop and coordinate the use of volunteers in the provision of respite.

## **Service access/entry:**

The Carer Centre provides a clearly and readily accessible regional focal point for carers providing information and support about the full range of services and other resources available to those in a caring role in the Loddon Mallee region. The service is provided to carers of people who have a disability, mental illness, are frail, aged, have dementia or a chronic illness.

## **Referrals:**

People may access carer support and respite services via self referral or referrals may be made by health professionals or other service providers.

**Service coverage:**

Carer Support staff are located throughout the region in Castlemaine, Echuca, Swan Hill, Mildura & Bendigo.

**Fees:**

There is no fee charged for Carer Support Services. A fee may be applied to respite services.

**Waiting list:**

The waiting time for carer support is minimal, however there may be a wait for some respite services, particularly residential respite.

# **Case Management Services (Previously Community Care Op- tions)**

## **Service Contact:**

Phone 5454 7833

Fax 5454 7846

## **Service Location:**

100 Barnard Street, BENDIGO. VIC. 3550.

## **Brief Service Description**

Bendigo Health Case Management Services provide support for clients with a disability, chronic illness or age related frailty who:

Have complex needs affecting their independence and safety and,

Want to remain living at home in their local community for as long as possible or,

Has a carer who needs support in order to maintain their caring role.

## **What is Case Management?**

Case Management is a direct service, referring to the management of services, not people.

Affirms the individual's right to be involved in decisions relating to their needs, wants and aspirations.

Provides a single contact point for clients, their carers and service providers.

Individualised support based on identification of needs, setting of and regular review of client goals.

Implementation and coordination of appropriate services and resources to meet agreed goals.

Primarily focussed on maintaining and or gaining independence and encouraging positive involvement within the community.

Undertakes an advocacy role where needed to ensure the persons rights are protected.

Co-ordinates support systems and services and clarifies what is to be achieved by everybody involved.

Services include:

[Acquired Brain Injury Services](#)

[Chronic Illness Relief Program](#)

[Community Aged Care Packages](#)

[Extended Aged Care At The Home \(EACH\)](#)

[Flexible Care packages](#)

## Linkages

### **Service access/entry criteria:**

Bendigo Health Case Management Services gives priority where:  
Services are culturally inappropriate.  
The person is geographically isolated.  
Appropriate services do not exist.

Anyone who is referred to Bendigo Health Case Management Services should:

- Have a desire and commitment to remain living at home or in their local community.
- Require case management support to help overcome those factors that place them in a vulnerable or at risk situation.

### **Referrals:**

To make a referral send the Department of Human Services Service Coordination (Consumer Information, Consumer Consent and Summary and Referral Information) forms to a Team Leader. These forms are available at [www.connectingcare.com](http://www.connectingcare.com) or by calling our office.

### **Service coverage:**

Staff are located throughout the region in Bendigo, Echuca, Kyabram, Swan Hill, Mildura, Ouyen, Castlemaine, Kyneton, Kerang, and Wedderburn.

### **Fees:**

An income or means based fee is charged, however people eligible to receive our services will not be excluded on financial grounds.

### **Waiting list:**

People are accepted onto the program on the basis of their relative need. There are waiting lists for packages of care such as CACPs and EACH packages.

# Central Goldfields Shire Council

The following services are available through the Central Goldfields Shire Council. When you first make contact with our agency, our receptionist can ensure you are directed to the service you are requesting.

**Hours:** 8.15am -5.00pm Monday -Friday

**Service contact**

2 Neill Street, PO Box 194, MARYBOROUGH. VIC. 3465.

**Phone:** (03) 5461 0610

**Fax:** (03) 5461 0666

## **1. Community Aged Care Packages**

### **Brief service description**

Low level aged care case management service provided in the community, for those assessed by the Aged Care Assessment Service as having complex care needs.

### **Eligibility**

Referral via Aged Care Assessment Service

### **Fees**

A charge applies to this service

## **2. Home and Community Care (HACC) Services**

The following HACC services are available through the Shire and have the same eligibility criteria:

### **Eligibility**

Frail Aged or Disabled Persons, Home and Community Care Assessed.

**Fees-** A charge applies to these services & are negotiated with each client using the HACC fee policy.

**Indicative waiting time** for most of these services is according to need.

### **2.1 Community Transport**

#### **Brief service description**

Provides transport for frail, elderly residents and those with disabili-

ties wishing to attend social activities in the municipality. A limited service is available to transport clients to social support activities

## **2.2 Delivered Meals (Meals on Wheels)**

### **Brief service description**

A hot or ready-to-heat midday meal is delivered at low cost to the aged, those with disabilities and those unable to cook for themselves. Available Mon - Frid, weekend meals provided Fridays if required.

## **2.3 Friendly Visiting**

### **Brief service description**

A friendly visiting service providing outreach support to the aged, ill, housebound and those with disabilities. To support isolated clients in their home with a regular visit

## **2.4 Home Care**

### **Brief service description**

Home Care services are available to frail elderly, incapacitated or chronically ill residents and those with intellectual or physical disabilities, to help with household duties including cleaning, laundry, meal preparation and shopping

## **2.5 Home Maintenance**

### **Brief service description**

Handyman assistance for the frail aged and those with disabilities, provides general maintenance and repairs of the home and grounds. To assist elderly or people with a disability to remain in their homes by carrying out minor household repairs, safety and security tasks. Priority is given to tasks according to relative risk for client if left unattended

## **2.6 Men's Shed**

### **Brief service description**

A shed has been developed as a workshop for men. Clients enjoy the opportunity to meet and tinker or just enjoy a cuppa or a chat. Provides activity for men who do not have access to a shed or equipment. Social interaction with other Men.

## **2.7 Mobile Library (Home Service)**

### **Brief service description**

The social support program provides social activities to reduce isolation. Enable clients who are unable to visit library to receive choice of

books, Magazines.

## **2.8 Movie Outings**

### **Brief service description**

To provide social interaction opportunities for Home and Community Care clients to prevent them becoming house bound. To provide access to the movies, through interactive group

## **2.9 Outings**

### **Brief service description**

To provide social interaction of all clients. To prevent clients becoming house bound. To involve clients in variety of activities.

## **2.10 Personal Care**

### **Brief service description**

Personal Care services provide assistance at home with daily living for the frail aged, the ill and those with disabilities to help with showering, grooming, dressing and general hygiene.

## **2.11 Positive Living Program**

### **Brief service description**

To provide a variety of programmes to motivate the clients. Programmes aimed to motivate clients.

## **2.12 Respite**

### **Brief service description**

Goldfields respite care provides "in-home" support and care to people who are assessed as being in need. The respite worker may attend the home for periods of 8-12 hours while the carer has time out. To provide relief to carers of aged or disabled people

## **2.13 Senior Citizens Centres**

### **Brief service description**

Senior Citizens Centres meet regularly at various centres for social activities, which may include fitness programs, snooker, carpet bowls and cards, walking groups, barbeques outings and dances.

## **2.14 Telelink**

### **Brief service description**

Telelink is a telephone support service providing a link with the community for those who are alone and isolated because they are aged, frail, have disabilities or other restriction. The service links a group of

people who share a common interest in a conference telephone call that allows them to communicate with each other at a regular pre-arranged time.



# **Cognitive, Dementia and Memory Service (CDAMS) – memory clinic**

## **Service contact**

**Location:** John Lindell Rehabilitation Unit, Anne Caudle Centre

**Phone:** 5454 8500

## **Brief description:**

The multi-disciplinary team offers specialist assessment of peoples memory and associated deficits. The team provides assessment, diagnosis and treatment and management plans for people with memory problems and provides advice on strategies to improve or cope with memory problems. All people referred to the clinic will have:

- Expert clinical diagnosis
- Information on appropriate treatments
- Education, support and information
- Direction in planning for the future
- Information on dealing with day to day issues

The team work closely with other community support services such as the Alzheimer's Association, Carer Support Services and the general practitioner.

## **Service access/entry criteria:**

The service is aims to assist people with memory loss or changes to their thinking, and those who support them.

## **Service coverage:**

The service is provided to people living in the Loddon Mallee region. Clinics are based in Bendigo, Castlemaine and Mildura.

## **Referrals:**

Referrals can be made through general practitioners, community agencies, or by self referral direct to the clinic.

## **Fees:**

There is no client fee for this service.

## **Waiting list:**

There is a waiting list for this service. Check with reception.

# Commonwealth Carelink Centre Information and Referral Service

**Service Contact:**

**Hours of operation:** Monday to Friday 9:00AM - 5:00PM.

**FreeCall:** 1800 052 222

**Fax:** (03) 5444 5439

**Service Location:**

48 Queen St, PO Box 126, BENDIGO. VIC. 3552.

**Brief Description:**

Commonwealth Carelink Centres offer a single entry point for information about and referral to health and community services provided. Specifically, Commonwealth Carelink Centres target their services towards clients, carers, GP's, health professionals, service providers and the general public. The single source of information provided by Commonwealth Carelink Centres links you to a range of services and makes the time consuming and sometimes complex task of finding care and support easier. Commonwealth Carelink Centres promote and encourage independent living and flexibility to make choices about support needed to remain at home.

Carelink Centres have local knowledge about:

The range of services available and how to contact them

Who is eligible to receive the services

Whether there are any costs associated with receiving the services

Aged care assessment services for access to Community Aged Care

Packages or entry into aged care homes

Your local Carelink Centre has information about the following services in your region:

- household help, home modification and maintenance
- personal, nursing and respite care
- transport and meal services
- disability services
- day care and therapy centres
- assessment, including Aged Care Assessment Teams
- special services for dementia
- continence assistance

- support for carers
- Community Aged Care Packages
- aged care homes
- a range of allied health care (eg. podiatry, physiotherapy etc) and
- support groups

### **Who can use this service?**

The Commonwealth Carelink Centre information service can be used by anyone.

### **Fees**

This service is Free

# Dunolly Health Services - Maryborough District Health Service

The following services are available through Dunolly Health Services.

## **Service contact**

18 Havelock Street, DUNOLLY. VIC. 3472.

**Phone:** (03) 5468 1000 **Fax:** (03) 5468 1188

## **1. Day Support Program**

Service Contact

**Phone:** (03) 5468 1793

## **Brief service description**

Daily Respite and socialisation for the isolated elderly. Door to Door Bus Service, access to other support services, I.e. doctor. Offering day respite, socialisation, personal care, luncheon, bus trips, outings (shopping trips, counter lunches, picnics), in house activities, games, entertainment by caring friendly people.

## **Eligibility**

Home and Community Care eligible clients. (Frail, aged people and people with a disability)

## **Indicative waiting time**

Nil

## **Catchment(s)**

Central Goldfields (S)

## **Fees**

A charge applies to this service

## **2. Nursing Home**

### **Service contact**

Telephone: (03) 5468 1000

### **Brief service description**

15 Bed High Care Facility. Provide highest level of nursing home care for the Dunolly and surrounding area community, ensure home like environment.

Provide single room accommodation with ensuite. 4 Beds have

shared ensuite.

**Eligibility**

ACAS assessment indicating High Care.

**Indicative waiting time**

Current Waiting List

**Catchment(s)**

Central Goldfields (S)

**Fees**

A charge applies to this service

**3. Respite**

**Service contact**

Telephone: (03) 5468 1000

**Brief service description**

Provides respite on a weekly basis commencing on Sunday – Saturday. Provide respite for carers and their families in the community

**Eligibility**

Any person who has been assessed for high or low care residential placement

**Indicative waiting time**

Nil

**Catchment(s)**

Central Goldfields (S)

# Loddon Mallee Housing Services

## Housing Support For The Aged

### Service Contact

**Phone:** (03) 54449023

**Phone:** (03) 54424288

**Fax:** (03) 54432758

### Service Location

24-30 View Street, PO Box 212, BENDIGO. VIC. 3552.

### Brief service description

Housing Support For The Aged assist older people who are confronting housing difficulties and who may require on-going case management support to access services specific to their needs. The Housing Support Worker aims to assist clients to live and remain independently in their own homes.

### Eligibility

Consumer must be 50 years of age or over and must be experiencing difficulties in the following areas: Currently living in unsafe or low cost housing and/or at risk of homelessness and/or facing a wide range of serious health and social difficulties which requires on going support

### Indicative waiting time

No current waiting list

### Catchment

Campaspe (S), Central Goldfields (S), Greater Bendigo (C), Loddon (S), Mount Alexander (S)

### Fees

This service is Free

# Maryborough District Health Service - Maryborough Hospital Campus

## 1. Maryborough Nursing Home

### Service Contact

**Phone:** (03) 5461 0341

**Fax:** (03) 5461 0345

**Service Location:** Access is via Palmerston St, Maryborough

### Service Description

Maryborough Nursing Home is a 45 bed residential care facility providing high level care. We have 44 permanent and 1 respite care place. This new facility has been specifically designed to meet the needs of high level care residents; with private single and double bedrooms, community lounge and patio areas. This unit is staffed with experienced nursing staff and support services.

Maryborough Nursing Home provides an activity program for all residents, including group bingo and bowls, visits to community sing-a-longs, happy hour on Friday just to name a few. The facility maintains ongoing ties with the local community and its groups.

### Eligibility

Eligibility for and entry to all Aged Care Facilities requires an assessment and application made by an Aged Care Assessment Service. For local assessments, the Aged Care Assessment Service at Maryborough District Health Service can be contacted on (03) 5461 0362.

### Indicative waiting time

Minimal

### Catchment(s)

Central Goldfields (S)

### Fees

A charge applies to this service

## **1.1 Residential Respite**

### **Service Description**

Maryborough Nursing home Respite Care is available 365 days per year. The respite room is a private single room with a private bathroom. Respite clients are able to join daily activities if they wish, and family are encouraged to visit if they like. Respite is available for up to two weeks at a time.

### **Eligibility**

To be eligible for respite care the potential client must have an Aged Care Assessment Services (ACAS) assessment completed. For local residential respite assessments, the Aged Care Assessment Service at Maryborough District Health Service can be contacted on (03) 5461 0362.

## **2. Planned Activity Group – Tuaggra House**

### **Service contact**

**Phone:** (03) 5461 0333

**Fax:** (03) 5461 4489

Clarendon Street, PO Box 155, MARYBOROUGH. VIC. 3465

### **Service Description**

A group for adults offering planned activities, socialisation assessment, respite, bus transport pick up /drop off service, lunch and morning/afternoon teas, and access to Allied Health Services. Service operate 5 days a week Monday - Friday, from 10am - 3pm.

### **Eligibility**

Frail elderly or persons with a disability wishing to socialise.

### **Referral**

Self referrals or referrals from carers, professionals or organisations are all accepted. Please include health or social wellbeing information that will assist in the planning of activities and the provision of associated care.

### **Indicative waiting time**

Minimal

### **Fees**

A charge applies to this service

### **Catchment(s)**

Central Goldfields (S)



# Veterans Affairs Network

## **Service contact**

**Hours of Operation:** 10am-1pm Monday and Tuesday, and appointments can be made for other times.

**Location:** Anne Caudle Campus

**Phone:** 5454 7299

## **Brief description:**

The aim of the Veterans Affairs network is to promote independence and quality of life of the veteran community through facilitating access to both Department of Veterans Affairs and community services. A full-time Community Adviser and a part-time Veteran's Adviser staff the office. The Community Adviser primarily works with the organisations and groups such as service providers and ex-service organisations (ESO's). The role of the Veterans Adviser focuses more on one-to-one contact with veterans and their families to facilitate an understanding of, and access to, both DVA entitlements and to other services available in the community.

## **Service access/entry criteria:**

The service is offered to people who hold a Veterans White or Gold card. Veterans, Widows of Veterans or Spouse/Family member or carer of a veteran.

## **Service coverage:**

The service is provided to Veterans living in the Loddon Mallee region, excluding Mildura. Outreach visits are held on a regular basis across the region at Swan Hill, Kerang, Echuca, Charlton, Kyabram, Castlemaine and Maryborough.

## **Referrals:**

Referrals are received from any source.

## **Fees:**

There is no client fee for this service.

## **Waiting list:**

There is no waiting list for this service.

# Victorian Patient Transport Assistance Scheme (VPTAS)

Department of Human Services - Loddon Mallee Regional Office (main site Bendigo)

74-78 Queen St, (PO Box 513), BENDIGO. VIC. 3552.

**Phone:** (03) 5434 5555 **Fax:** (03) 5434 5670

## Service Contact

Coordinator of VPTAS program - 1300 737 073

## Description

Financial assistance for travel and accommodation expenses relating to specialist medical appointments. Claims take 4 - 6 weeks to be processed.

The Victorian Patient Transport Assistance Scheme (VPTAS) aims to improve accessibility of specialist medical and oral health services for rural Victorian residents by reducing the financial disadvantage of patients living in rural areas who require specialist services.

VPTAS provides partial reimbursement to assist with travel and accommodation costs incurred by rural patients and if appropriate, their escorts, when travelling long distances or staying away from home to receive specialist medical treatment.

The VPTAS policy sets out the eligibility criteria, reimbursement rates and conditions under which the scheme operates. The Department of Human Services (the Department) reserves the discretionary power to amend the VPTAS eligibility criteria and policy as necessary.

It is acknowledged that it is not possible to cover all scenarios under the VPTAS policy. Therefore it is recommended that patients or practitioners who have specific questions regarding VPTAS contact the nearest Rural Regional Office for further information.

VPTAS brochure, application form, and claims diary are available from the DHS website.

## Eligibility

Any age group is eligible. Applicants must reside in the Loddon Mallee Departmental Rural Region and travel a distance of at least 100km one way to seek approved specialist medical treatment to apply for the scheme. An application form needs to be completed (see below link).

**Indicative waiting time**

No waiting list for this program.

**Catchment(s)**

Buloke (S), Campaspe (S), Central Goldfields (S), Gannawarra (S), Greater Bendigo (C), Loddon (S), Macedon Ranges (S), Mildura (RC), Mount Alexander (S), Swan Hill (RC)

**Fees**

This service is Free

# **Villa Maria- Loddon Mallee Region**

## **Case Management**

### **Service Contact**

**Phone:** (03) 5442 1966

**Fax:** (03) 5442 1644

### **Service Location**

Shop 7, 269 High St, GOLDEN SQUARE. VIC. 3555.

### **Service Description**

Community Aged Care Packages

Case Management- Aged and Disabled

### **Eligibility**

Must be ACAS assessed

### **Indicative waiting time**

Variable

### **Catchment**

Greater Bendigo (C), Campaspe (S), Buloke (S), Central Goldfields (S), Gannawarra (S), Loddon (S), Macedon Ranges (S), Mount Alexander (S), Swan Hill (RC)

*Loddon Mallee Region*

### **Fees**

As assessed

**This booklet was produced in 2007 by Angela Crombie, Project manager, Collaborative Health Education & Research Centre, Bendigo Health, following consultation with local stakeholders and assisted by an Advisory Committee consisting of the following people:**

- Professor Peter Disler (Chair), Director of Medicine, Bendigo Health
- Mrs Shirley Austin, Carer
- Mrs Pam Paynting, Carer
- Mr Eddie Beer, Carer
- Mr Kevin Bowe, Team Leader—Aged Care, Department of Human Services
- Ms Jenni Ham, Operations Manager— Collaborative Health Education and Research Centre (CHERC)
- Mr Rod Flavell, Manager—Aged & Disability Services, City of Greater Bendigo
- Ms Yvonne Parsons, Community Care Coordinator—Aged & Disability Services, City of Greater Bendigo
- Ms Julie Flynn, Manager—Intake & Assessment, Bendigo Health
- Ms Ann Broben, Site Leader—Carer Support Services, Bendigo Health
- Ms Dianne Senior, Manager—Home Nursing & Support Services, Bendigo Health
- Ms Fay Thomas, Counsellor, Alzheimer’s Australia, Victoria
- Ms Lesley Delahunty, Counsellor, Alzheimer’s Australia, Victoria
- Mrs Marlene Connaughton, Nursing Director, Residential Services, Bendigo Health
- Ms Ronalda Cowcher, Unit Manager—Simpkin House, Bendigo Health
- Ms Jane Peterson, Unit Manager—Marjorie Phillips Unit, Bendigo Health
- Mr Frank Christie, Clinical Social Worker, Marjorie Phillips Unit, Bendigo Health
- Ms Sue Jones, Unit Manager—Inpatient Rehabilitation, Bendigo Health
- Ms Robin Cottrill, Manager—Post Acute Care, Bendigo Health
- Ms Chris Fishley, Program Manager ClinicSMART, Bendigo & District Division of General Practice
- Mr Neil Brewer, Manager—Aged Persons Mental Health Service, Bendigo Health
- Ms Margaret McCready, Service Coordinator Project Worker, Bendigo Loddon Primary Care Partnership
- Ms Cathy Driver/Ms Leanne Muns, Project Manager—Person Centred Care, Bendigo Health
- Ms Ann Howe, Manager/Pharmacist, White Hills Pharmacy

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Much of the service information has been reproduced from [www.connectingcare.com](http://www.connectingcare.com).

This booklet will be updated each 12 months.  
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